Ramadan On Wheels

This year, Grab had the opportunity to partner with Community Chest's beneficiary - Malay Youth Literary Association for the Ramadan On Wheels Carnival.

It was a heartwarming event where Driver-Partners and their families came together with Grabbers as chaperones for this special group of elderly.

If you are interested to participate in future Grab charity events, register here:
grb.to/sggcvolunteer
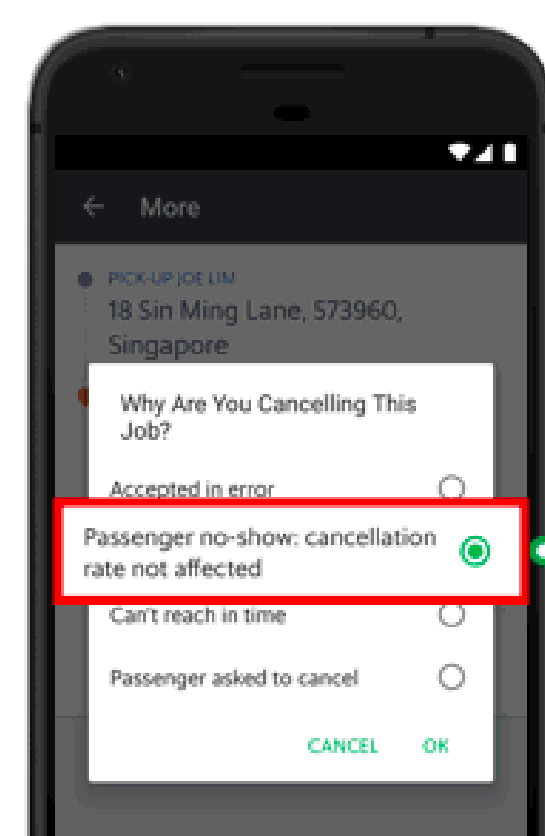
Passenger No-Show feature

Cancel jobs up to 3 times a week without affecting your **cancellation rate (CR)**!

How it works:

- If passenger does not show up after you've arrived at the pick-up point, cancel the job stating **'Passenger No-Show'**
- You may use this feature **up to 3 times a week**
- Quota resets every **Sunday** at **2359hrs**

To enjoy this feature, Driver App must be **Android v5.34.0 / iOS v1.21.0** and above.

Learn more at **www.grab.com/sg/driver/paxnoshow**

GrabAssist

On 2nd May, Grab launched **GrabAssist**, a new vehicle option that offers additional assistance to seniors and persons with disabilities. You can play a part in making a better Singapore!

Do you know that...

1. **Completed GrabAssist jobs** will count towards your weekly incentives.
2. There will be a **10% commission cashback** on all GrabAssist rides.

Register your interest at **grb.to/grabassistsignup** to be a **GrabAssist partner**.
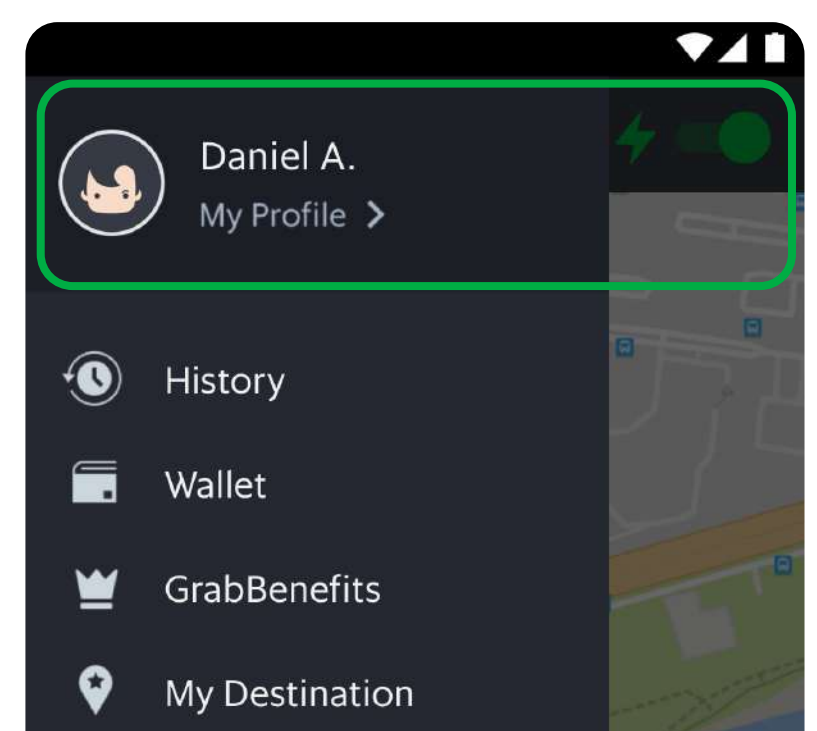Learn more at **www.grab.com/sg/driver/grab-assist**

New and Improved Profile Menu

Now you can edit your phone number and vehicle information without having to call Grab support!
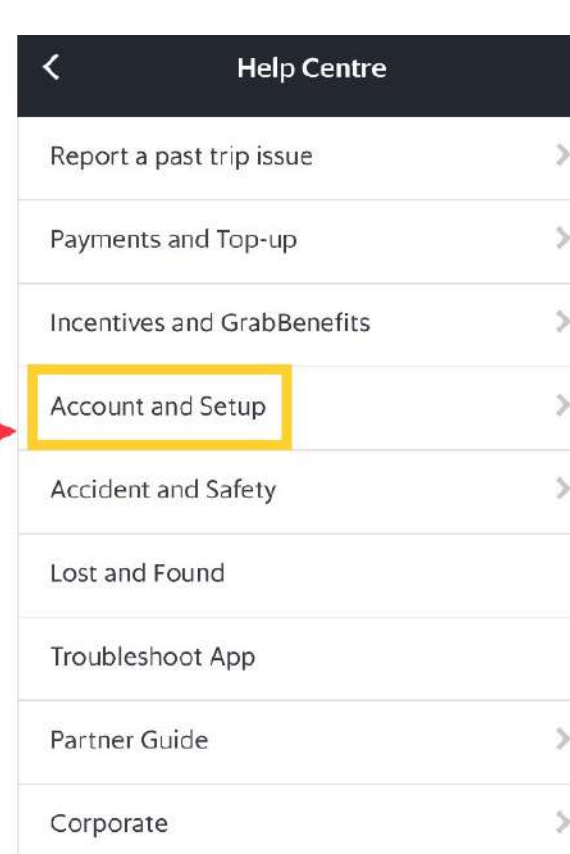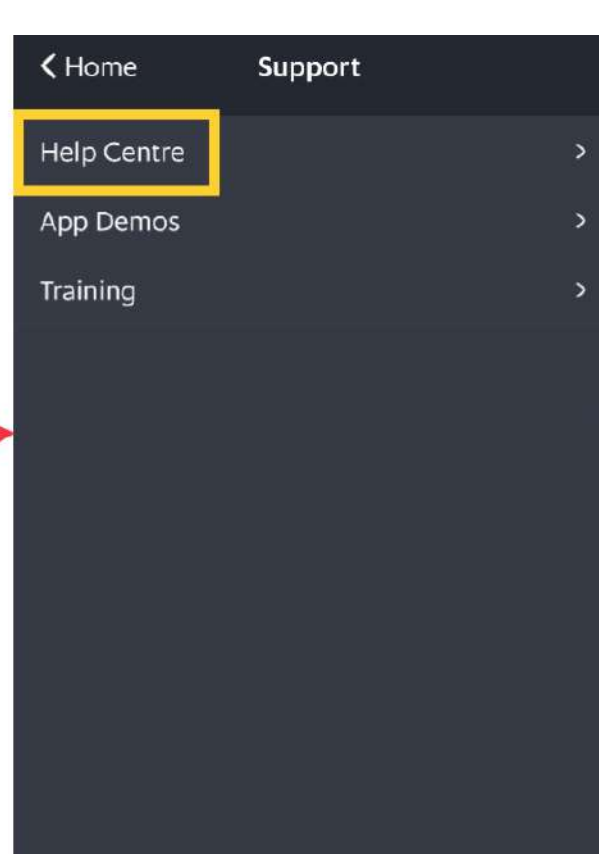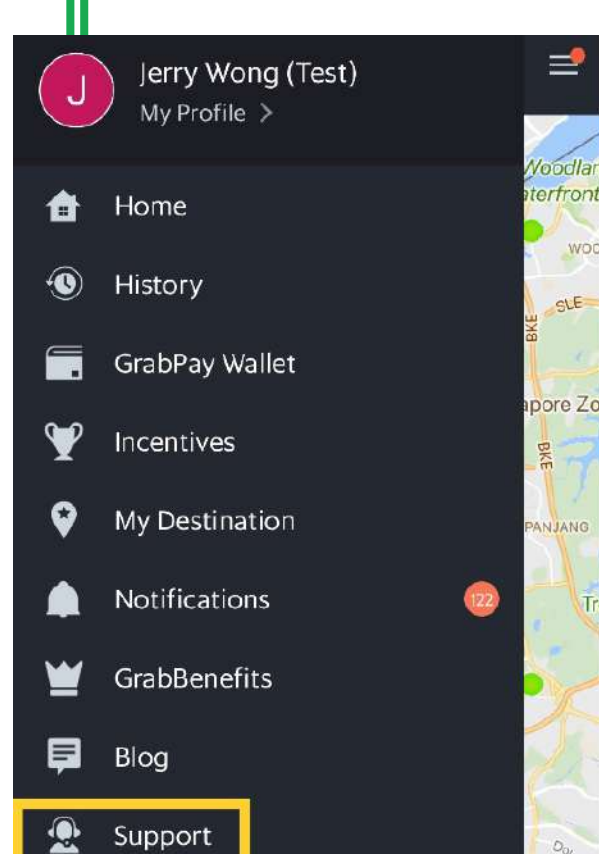
How it works :

Go to your profile, tap on personal information, select the information you want to update, and submit your change request through the app!

The new design is available in **Android v5.38.0 / iOS v1.25.0** and above.

Edit your personal information via the Help Centre

Why wait on the line?
Get help online instead!

Do you know you can submit a change request via **Help Centre in-app** for the following information:

1. Bank Account
2. Legal name
3. Mobile number
4. Car Plate number

Future enhancements in your Grab Driver App

As part of Grab's **Better365** project, more enhancements are on the way to improve your Grab experience! Be sure to keep a lookout for updates in future communications from Grab!