



YOU ASKED FOR IT, IT'S COMING!

New Update: Passenger No Show Cancellation Feature

As part of Better 365, more features are in development to enhance your experience as a valued Driver-Partner. Read on to discover what is in development! We will soon be launching these features, so please be patient!

GRABHERO

Recently, an online post of a GrabCar driver-partner has garnered a lot of attention for a kind act towards his passenger. Grab is proud to recognize Mr Lau Poh Guan as our New GrabHero for his kind act.



"Be happy. Be friendly. Be safe, I treat my riders as friends and I start friendly conversations with them. Most importantly, i get them to their destination safely."

- Mr Lau Poh Guan

Grab would like to thank our GrabHero Mr Lau for his actions and reflecting a positive image of all Grab partners. Well done!

TWO NEW FEATURES COMING YOUR WAY!

Passenger No Show Feature

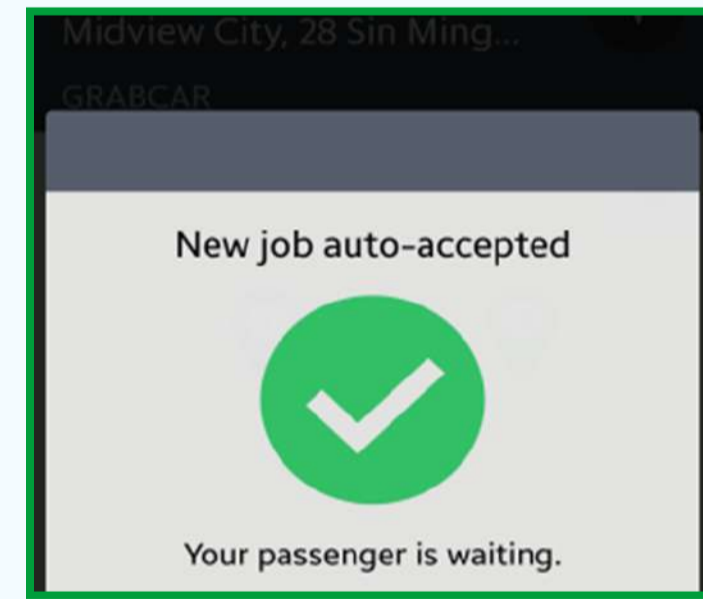
Reason of cancelling this job

Accepted in error

Passenger(s) did not show up

Will not affect your Cancellation Rating

Auto Accept Feature

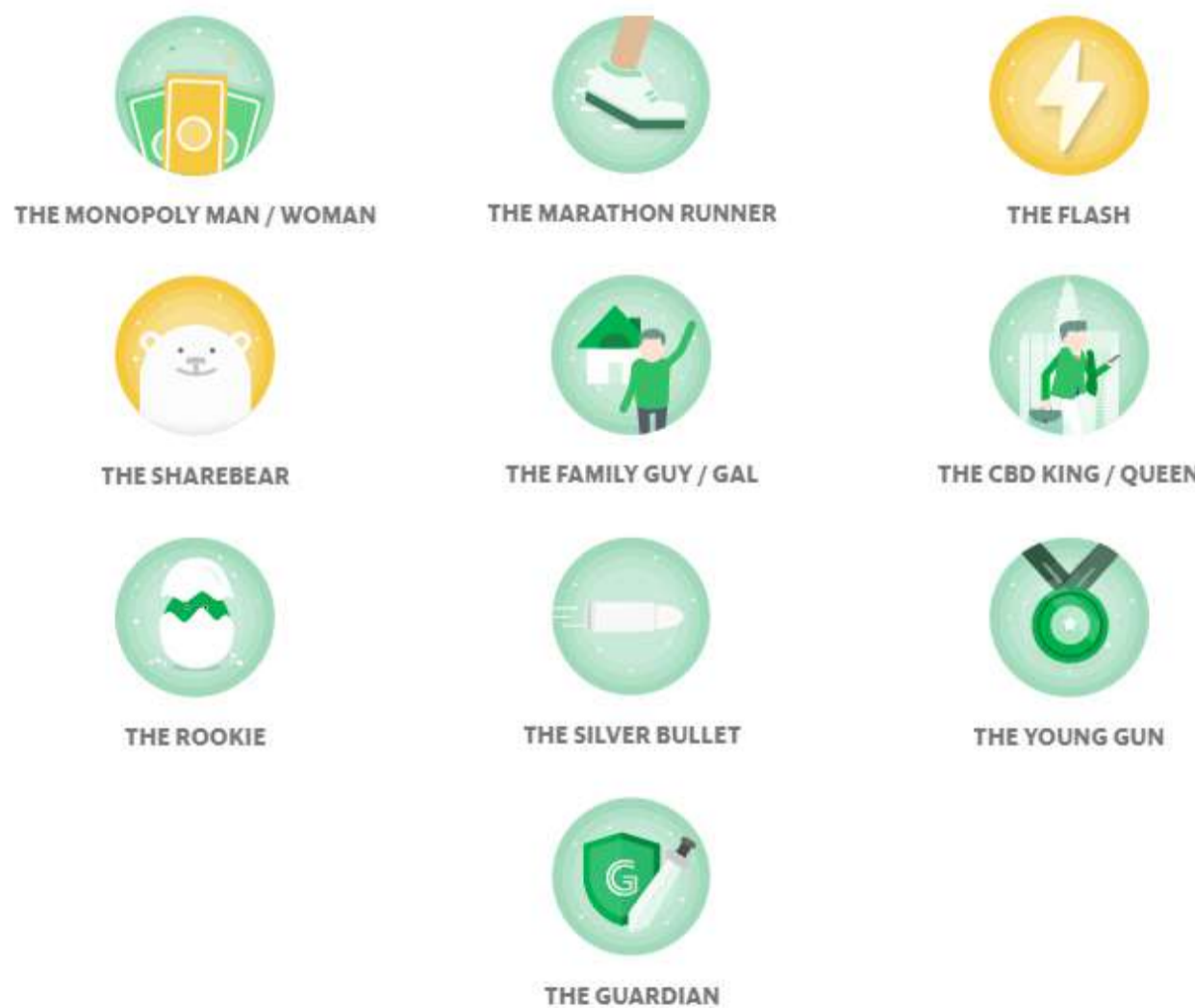


- ✓ Promotes **Safety**
- ✓ Helps **maintain your Acceptance Rating**
- ✓ **Maximises** your earnings

Be sure that your Driver App is the latest version available upon the release of these features in order to enjoy them.

★ ELITE CLUB CHALLENGE

From **26 February to 25 March 2018**, join the #GrabHallofFame and be in the **Elite Club!**



By participating, you stand a chance to win...

- A Special Award
- Limited Edition Grab Swag
- Invitation to an Exclusive Grab-Insider Community
- All expense paid holiday to Koh Samui to reward our 10 Elite recipients this year**

Visit grb.to/elite2018 to learn more!

🌟 GOT LOBANG? MUST SHARE!

Starting from March onwards, receive a **\$10 fuel voucher** for every **5 trips** you pick up from Sentosa. Visit grb.to/SentosaEntry to read more about it!

📝 FEBRUARY TOP RATED PARTNERS

Every month, Grab will recognize the **Top 50 Partners** for their hard work and exceptional service. Visit grb.to/TopRated to read more about them! *Who knows, you might be next?*