



A New Year Message from the Head of Grab Singapore

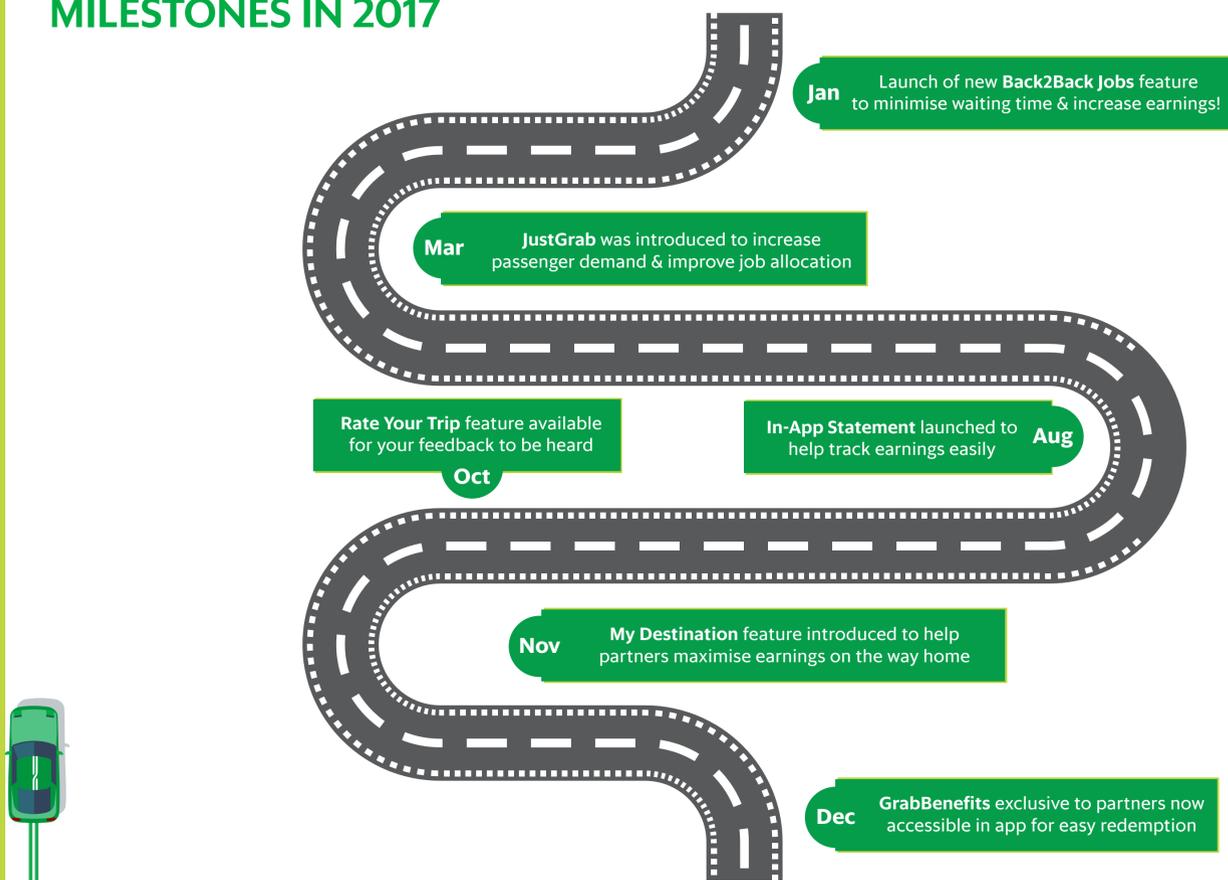
Dear Partners,

Happy new year! A big thank you for your continued support. In 2017, we launched features such as In-app Statements to help you track your earnings better and My Destination to increase your earnings further.

But there's a lot more we need to do. We will continue to work hard to improve your driving experience and incomes. Wishing you and your families success, health, prosperity and happiness. Drive safe and Happy Grabbing!

Kell Jay

MILESTONES IN 2017



Top Rated Partners for the Year 2017



Peter Soh C



Tan Kok W



Chua Chin

Visit grb.to/TopRated to read more about our Top 50 Rated Partners for the year 2017!

We've Heard You!

Thank you to those who've attended our past **fireside sessions**. We really appreciate the honest discussion on the challenges that partners face on the roads. Some new ideas were generated and we'll look into how we can push forward on some of these. The key feedback shared are:

Accuracy of GPS e.g. distance to pick-up point, location of drop-offs	Reminder for ERP charges e.g. when keying in final fare amount
Fluctuating Incentive Targets	Chat function e.g. custom templates, voice messages etc
Support for partners - faster and more accurate responses	Enforcement guidelines e.g. warn before suspension
"Unfair" cancellations that impact DR e.g. no shows, infant with no booster seat, too many passengers etc	Passenger education e.g. booster seats, waiting time for multi-stop rides etc
Number of screen taps required in-app e.g. too many pop-ups etc	Same pick-up "names" for the same location

We'll be reaching out to more partners in the coming weeks - so do look out for our **SMS invites!**

PDVL READY? COMPLETE IN 6 - 8 WEEKS!

Learn more about Grab's ExpressOne. We also have a **Learning Bonus** for ATD holders!

- For ATD holders, visit grab.com/gcpdvl_atd

- For non-ATD holders, visit grab.com/gcpdvl

BIRTHDAY SURPRISE

Come celebrate your birthday with Grab!

From January 2018 onwards, all GrabCar Partners will **receive a gift from Grab** on your birthday month. So hurry and fill up the form at grb.to/grabcarbirthday to not miss it out!

GOT LOBANG, MUST SHARE

Interested in promotions by your fellow driver-partners like the deal below?

Check out **GrabBenefits** in your driver app or visit grb.to/DFDB for more informations.

Uncle Chicken

10% discount for all Grab Driver-Partners

729, Havelock Road, Singapore 169649

Dine-in or Takeaway applies. Flash logged in Grab app to redeem. Valid until 31 March 2018.